

Senior Care
Resources



Senior Care Resources

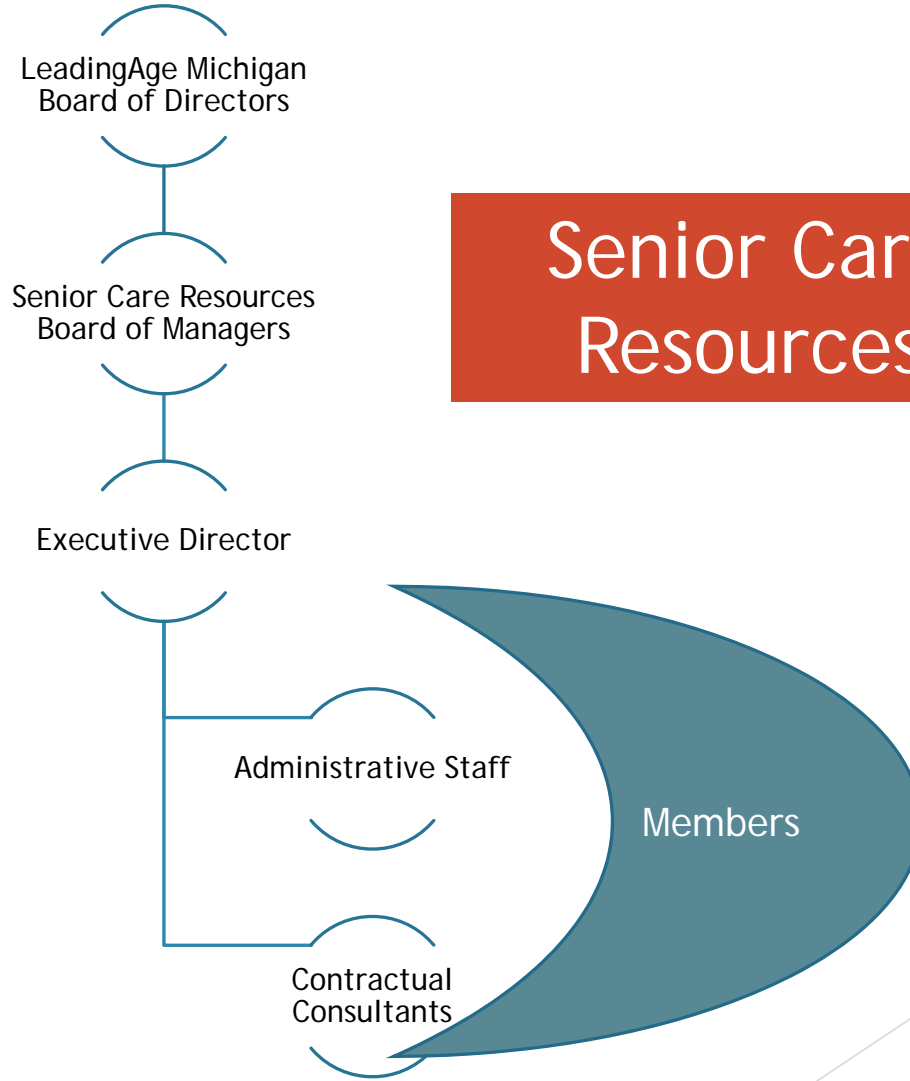
A Wholly Owned Affiliate of LeadingAge Michigan

Senior Care Resources

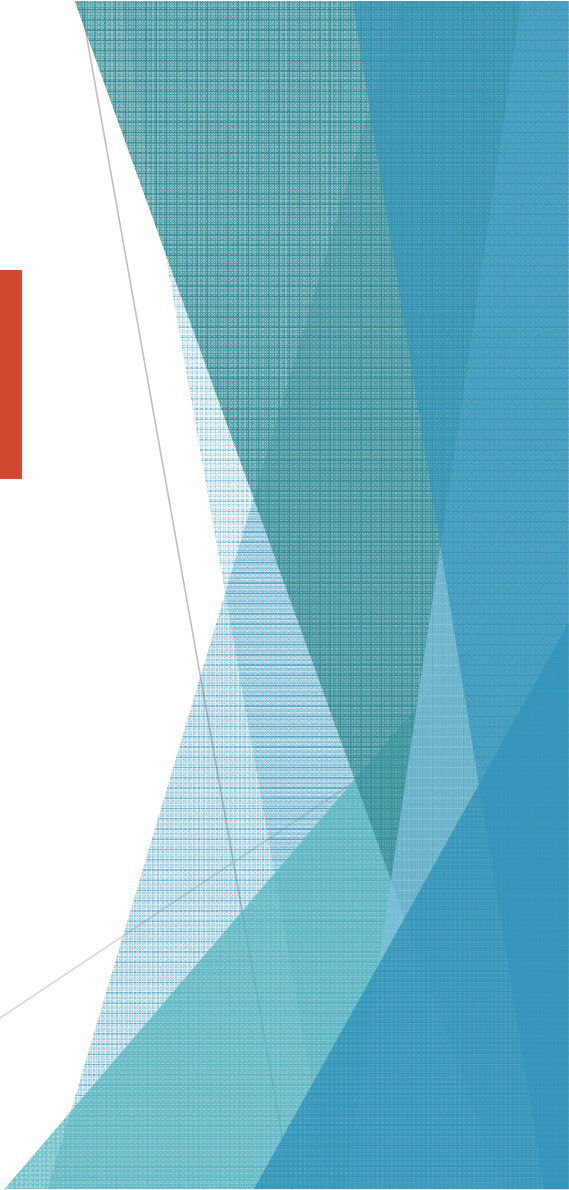
- ▶ Developed as a for-profit LLC in Michigan to meet the needs of members who desire to work together to improve quality and share resources
- ▶ A wholly-owned affiliate of LeadingAge Michigan
- ▶ Designed as a clinically and financially integrated network of providers who come together to foster IHI's Triple Aim



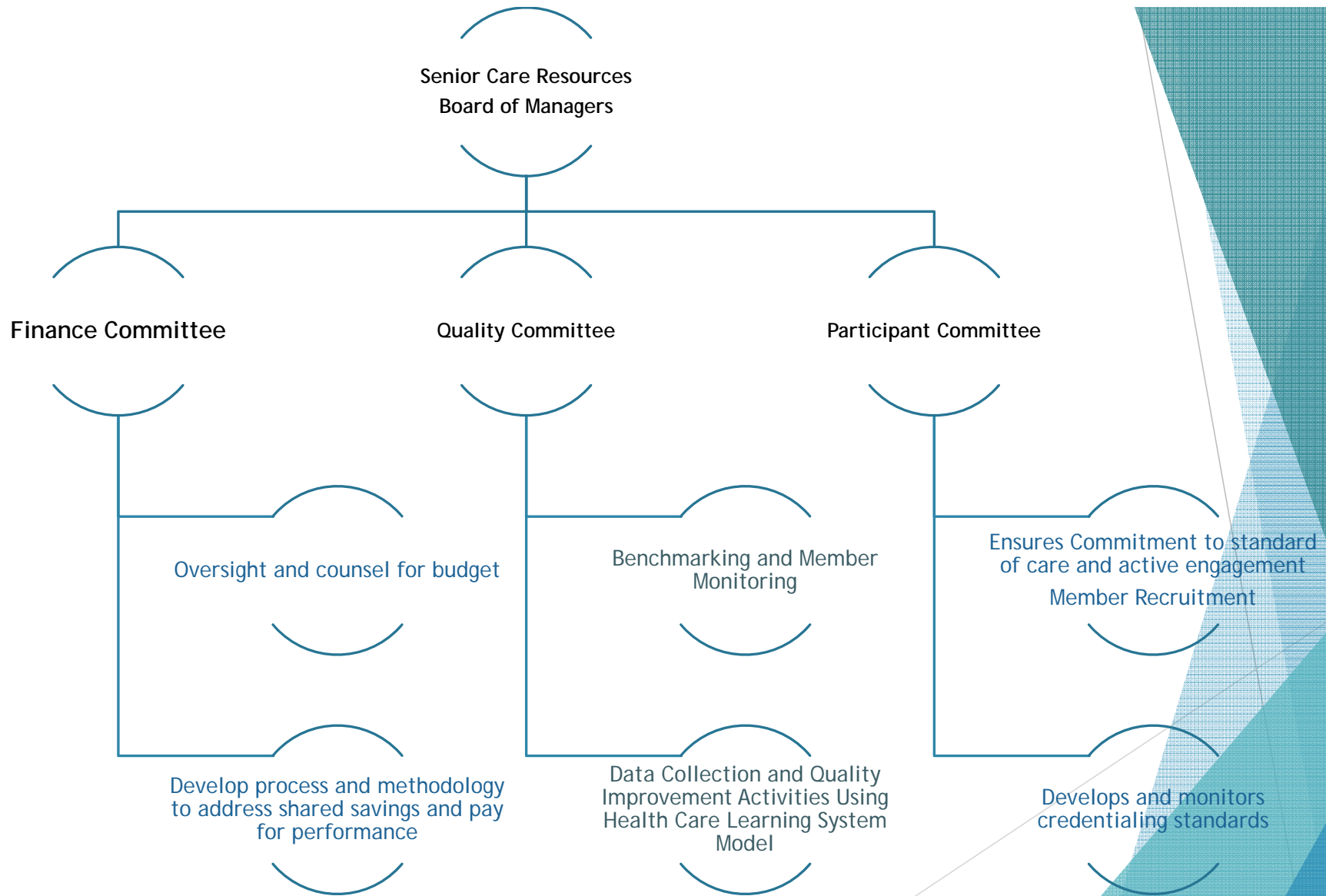
Organizational Structure



Senior Care Resources



Committee Structure



Why Senior Care Resources?



- Multiple Chronic Conditions
- Fragmented Care/Pathways
- High Readmission Rates
- Poor Access to HCBS

Senior Care Resources

Senior Care Resources Nursing Home
Members have achieved an average
All-Cause 30-day Rehospitalization Rate
of **13.5%**



Immunizations

- ▶ Senior Care Resources Members have achieved a
 - ▶ 97.3% Influenza Vaccination Rate and
 - ▶ 99.1% Pneumococcal Pneumonia Vaccination Rate



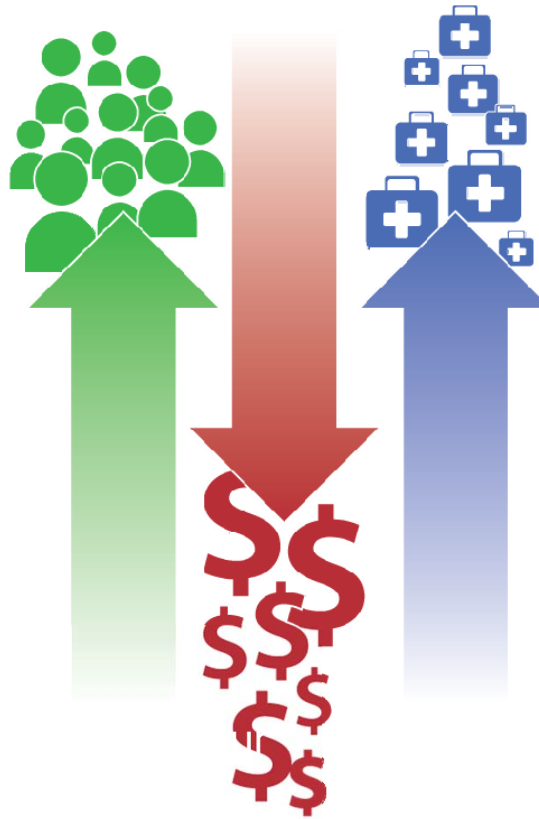
Members Commit to...

- ▶ Health Care Decision-making and Advance Directive Discussions within 7 days of admission to the nursing home
- ▶ Use of INTERACT tools for Communication (SBAR) and Clinical Tools for Congestive Heart Failure, Pneumonia, and Chronic Obstructive Pulmonary Disease
- ▶ A Comprehensive root-cause analysis process for ALL hospital readmission events



Our Goals

Improve the Experience of People We Serve



Improve the Health of our Communities

Reduce the Cost of Care

How?

Commitment

To a set of standards for care and to ongoing improvement and transparency

Benchmarking

And data collection to demonstrate ongoing improvement and performance

Monitoring

On an ongoing basis to ensure consistent member performance and engagement

Establishing

Best Practices through rapid cycle improvement and ongoing continuous learning

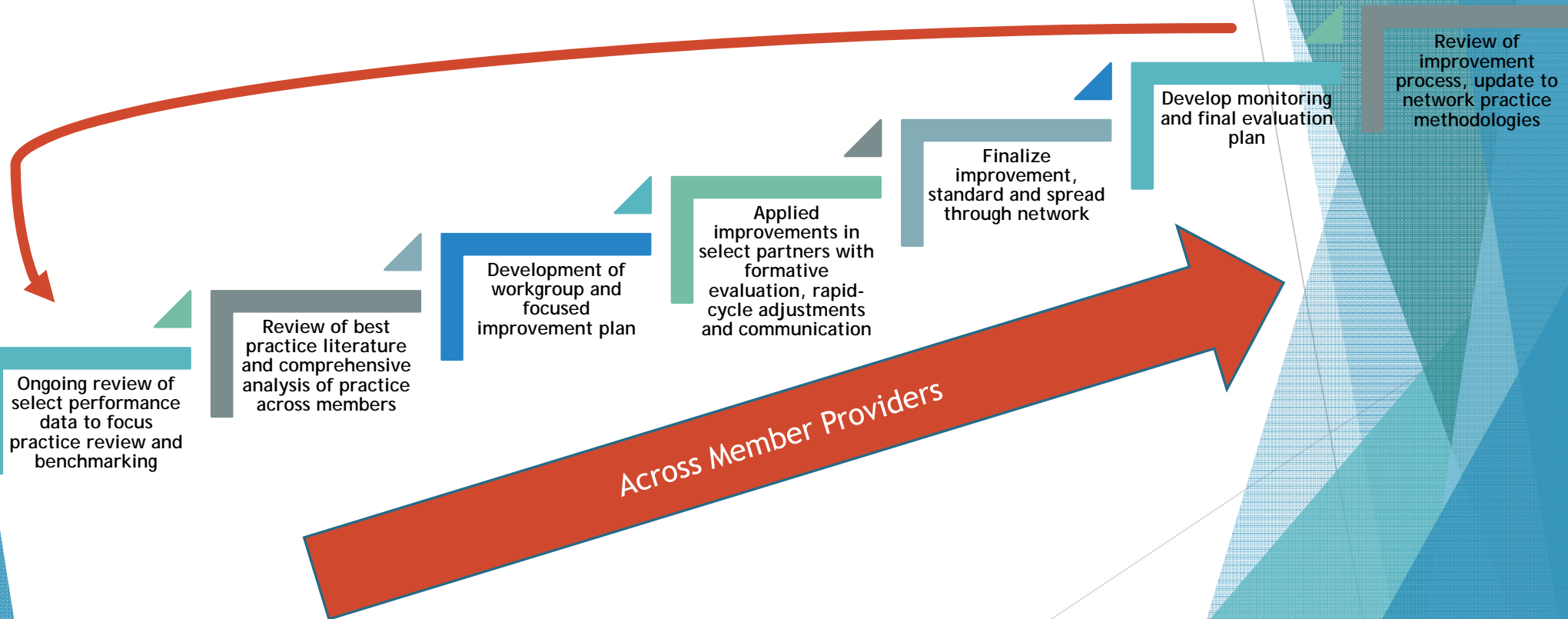
Creating

Value through interdependence and sharing of resources and information using a **health care learning system model**

Developing

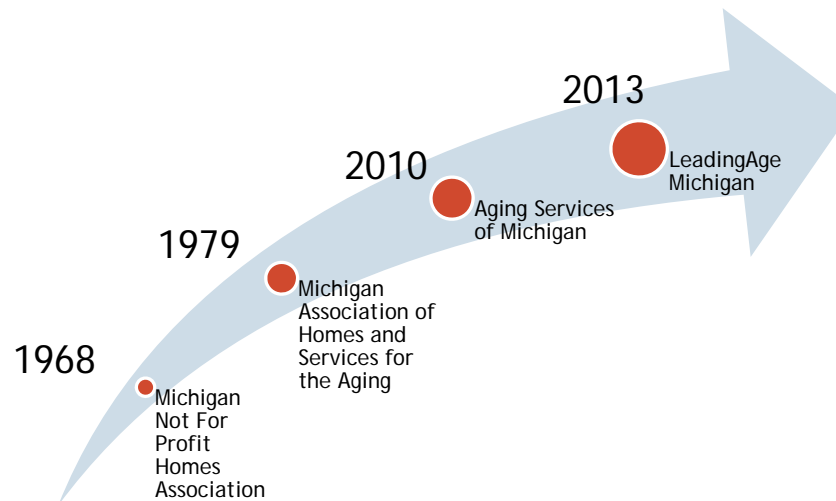
Key Partners who work with us to streamline care pathways, bridge gaps, and promote timely intervention

The Health Care Learning System



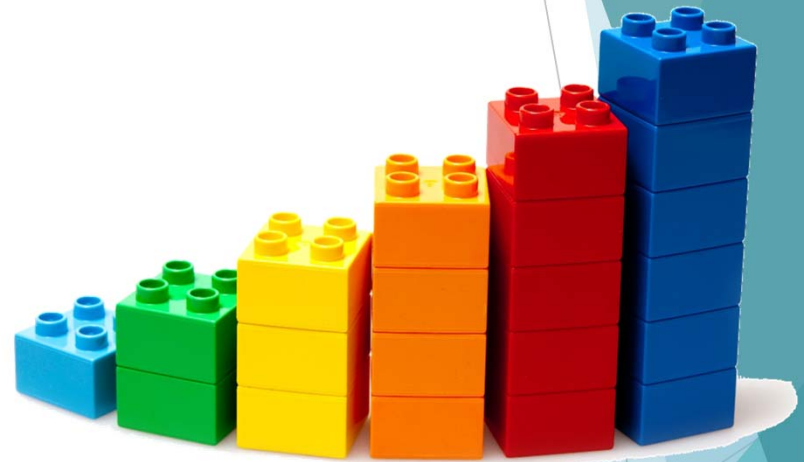
Who is LeadingAge Michigan?

- ▶ **LeadingAge Michigan** started in 1968 as a trade association representing the faith-based and not-for-profit long term care industry in Michigan - at that time the members were mostly assisted living and nursing homes.
- ▶ Since that time we have enlarged our mission and member provider network to include the entire post-acute and long term supports and service array.
- ▶ We are the state-affiliate for LeadingAge - a national entity that provides a distinct voice for not-for-profit members to serve the aging population and develop services that meet the needs and preferences of older adults.



LeadingAge Michigan Represents the Full Array of Services

- ▶ We are predominantly Not-for-Profit
- ▶ 7,289 Assisted Living Units
- ▶ 13,166 Housing Units
- ▶ 8,157 Skilled Nursing Beds
- ▶ 25 Adult Day Health Slots
- ▶ All six established PACE Programs/4 in Development
- ▶ Six MI Choice Waiver Programs/Care Management
- ▶ 55 Memory Care Units
- ▶ 30 Continuing Care Retirement Communities
- ▶ 5 Home Health Agencies
- ▶ 2 Hospice and Palliative Care Agencies



Our JOB - to advance the mission of our members to enhance the lives of seniors

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